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### Zapp The Lightning Of Empowerment

Zapp! is a book that my company uses in the management training seminars we give to employees who are taking on management responsibilities for the first time. Lessons on empowerment are told through a fictional (even science fictional) story of managers at a large company coming to understand why their organization is so dysfunctional.

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The Paperback of the Zapp! The Lightning of Empowerment: How to Improve Quality, Productivity, and Employee Satisfaction by William Byham, Jeff Cox | at Due to COVID-19, orders may be delayed.

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ZAPP! THE LIGHTNING OF EMPOWERMENT. HOW to Improve Quality, Productivity, and Employee Satisfaction. Hardcover - January 1, 1988

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Zapp! is not a recent book. In fact, it was written 21 years ago. But its concepts about employee empowerment hold up very well in today's challenging work environment. Employee motivation is often a difficult idea to truly grasp, yet alone to influence and leverage.

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